

What is a priority 3-4 working days?

We offer a Priority Handling and Shipping service for orders that customers need very urgently.

If you purchase this service online alongside your order, we will make sure your order is prioritised, i.e. 'jumps the queue' in our workshop and then dispatched as soon as possible once it's ready.

This generally means that your order can be dispatched within 3 to 4 working days, however shorter times may be possible by prior arrangement.

If you would like to have your order sooner than 3 to 4 days, please phone us first to enquire about availability of fabrics and the current workload in our workshop. We can then give you an estimate based on the sizes and quantities you are looking to order.

If you would like to have your order on a specific day, you will need to enter your order online on our website, choose the Priority Handling and Shipping service on checkout, and then use the 'Additional Notes about your order' field on the checkout page to write to us about the urgency of your order - please include the day you need your order delivered. We cannot guarantee it will always be possible to deliver on your chosen timescale, but we will phone you to confirm if that's the case.

Alternatively, you can send us an email as soon as you've placed your order online - please include your name and order number (starting with RC) so we can easily track your order, and mention the day you would like to have the order delivered. We will then reply to let you know if it can be done (unless of course we have previously agreed to it over the phone).