

As all our items are custom-made for each individual customer and order, unfortunately we cannot accept returns for changes of mind or not meeting customers' expectations.

This also applies to items listed as 'popular sizes' on our website. These items are also custom-made, but we list them as 'popular sizes' on the website in order for customers to be able to locate and order them more easily (instead of having to enter the dimensions manually).

With regards to items not meeting customers' expectations, we strongly recommend customers to request our free colour swatches before placing any order, so you can see what our fabrics look and feel like before you finalise your order with us.

We send out colour swatches of the same fabrics we use for making our tablecloths and napkins, and upon request we can also send a small napkin as a sample so you can see the overlock finish we produce. This way you will have a clear picture of what your items will look and feel like before you place your order, so you have clear knowledge of what to expect.